

# Demand & Capacity programme Team

Demand and Capacity team  
#PlanForPatients

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www.england.nhs.uk/ourwork/demand-and-capacity/  
https://future.nhs.uk/Demand\_Capacity/grouphome



#PlanForPatients

## Who we are:



We are the national demand & capacity (D&C) programme team

## What we offer:



We provide a suite of resources to support you on your D&C journey

## What you learn:

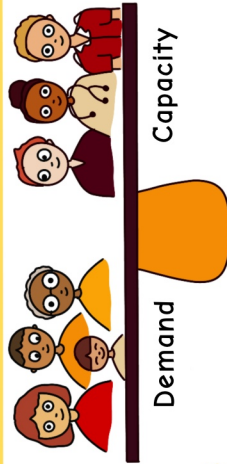


Learn to understand the fundamental principles that underpin D&C planning

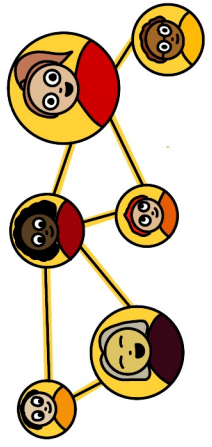
## What are the benefits:



You will feel empowered & confident in understanding your service or system



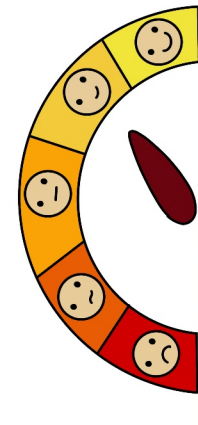
We support the NHS to better understand demand for service and plan for required capacity



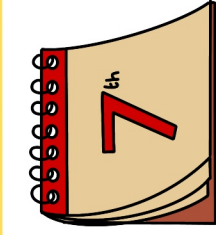
We have thousands of members on our online FutureNHS D&C community of practice



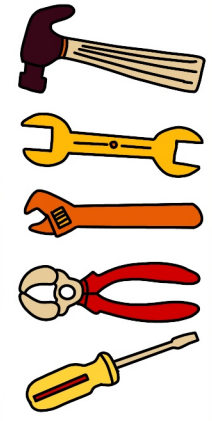
Learn how to populate a D&C model for your service or system & sense check it



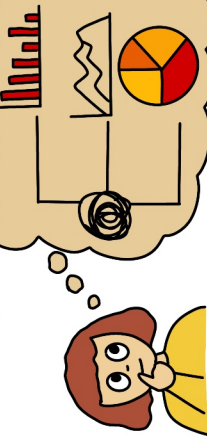
Demand and capacity modelling can reduce pressures on staff, resources and equipment



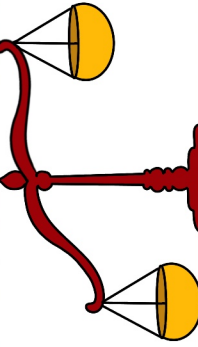
This helps to ensure patients are not waiting longer than necessary for treatment



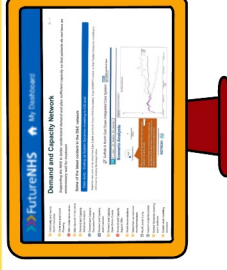
We provide you with the tools to understand what you need to meet predicted demand



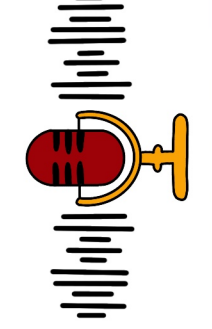
Learn to understand what your data is telling you at both a service & system level



Demand and capacity modelling can help to identify mismatches in demand and capacity



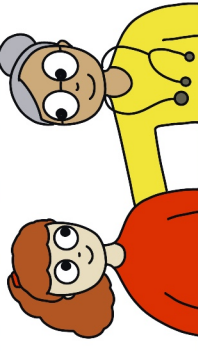
We provide the NHS with D&C models, modelling approaches & resources to achieve this aim



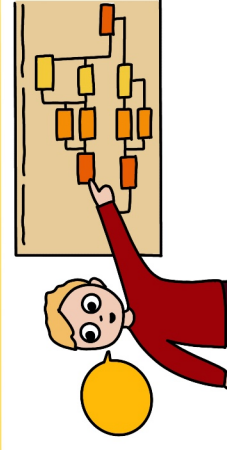
We share case-studies, podcasts and shine a spotlight on good practice & ideas



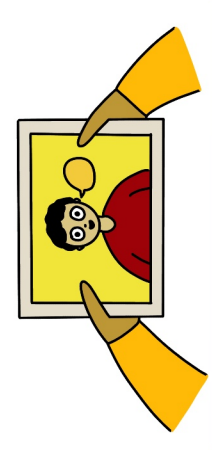
Learn to test out models and link to improvement methodology



Identify & manage flows, bottlenecks & constraints to improve patient experience



We enable & empower teams to map & improve pathways through D&C



We have 1:1 support surgeries available to help you & offer advice if you get stuck



Learn to model future demand and anticipate future pressures



D&C modelling helps make evidence based decisions to support improvement